

## 5.4 QUALITY POLICY

**The Management establishes the Quality Policy as a supplement to the Workplace and Environmental Safety Policy, highlighting the strategic goals and commitments undertaken as a result.**

LECHLER establishes its own Organisational Attitudes and Principles:

Supplement and connect skills and functions, promote the company's resources, adopt common approaches in company activities, ensure the continuity of the business style acquired over the years and maintain a motivated working environment.

The application of the OAP has enabled LECHLER to establish a **new form of Governance**:

The Company is not managed by a single person but by multiple elements that are coordinated and, above all, aligned.

As a result, LECHLER has defined its **Organisational Map**:

A series of independent Managers that are delegated areas of responsibility and implement actions based on innovative and therefore "evolving" expertise in a permanent system of vertical and horizontal monitoring, assessment and verification.

It is an expression of the Vision of the EB through a selection of inputs deriving from the structure in the operational activity area. It outlines the company vision, corporate strategy and goals and action plans.

As a result, LECHLER has defined its **Strategic Map**:

The action plan devised to meet the goals of the Strategic Plan was developed on the basis of four key areas (economic-financial, client-market, organisational, expertise and development) assigning measurable targets to each component of the Management Team (MT).

Identifying and clearly measuring the internal alignment of human resources, processes and technology with the value proposition for the client, with the laws in force, in compliance with **Responsible Care Program**, with **Model 231** implemented in accordance with **Leg. Decree 231-2001**, with **Leg. Decree 81-2008** and **Leg. Decree 152-2006**, Safety and Environmental norms, and with the goals of the stakeholders represents **360° Quality** for LECHLER.

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